

WELCOME



THANK YOU FOR CHOOSING RIGHT ACCORD TO ASSIST YOU AND YOUR FAMILY WITH HOME CARE NEEDS

THIS PACKET INCLUDES VALUABLE INFORMATION ON HOW WE CAN BEST MEET YOUR NEEDS.

Please don't hesitate to call us at **941.366.0801** or email us at **management@rightaccordhealth.com** if you have any questions.

Again Thank you and we look forward to serving you.



OUR PHILOSOPHY

is to make it possible for seniors to live confidently and age gracefully with dignity.

We choose to make a positive difference in the lives of mature adults and their families who love them.

The RIGHT ACCORD team will perform its collective duties with confidence, concern, commitment, cheerfulness and care.

We will treat every contact as a **friend**, every client as **family** and perform every task with **honor**.





Toll Free: 1-877-685-3889 | Fax: (941) 240-2145 | Email: management@rightaccordhealth.com

OUR SERVICES

1. In-Home Caregivers

Personal Care by CNA and Home Health Aides

- Companions
- Homemakers

2. Skilled Nursing

- **RNs/IPNs**
- Private Duty
- Non-Medicare

3. Temporary Staffing - Hospitals and Facilities

- RNs/LPNs
- CNAs/HHAs

4. Senior Housing and Facility Referral Services

- **Independent Living Communities**
- **Assisted Living Facilities**
- Alzheimer's/Memory Care

5. Case Management

Senior Care Advisors

6. Caregiver Training Programs

- **CNA Course**
- Home Health Aide Certification
- **CPR Training**
- Alzheimer's Training
- **Parkinson Training**





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PRIVATE DUTY SERVICES

Personal Care & Medication Reminders

- Bathing & Showering
- Dressing Assistance
- **Incontinence Care and Toileting**
- Transferring
- Walking
- Personal Grooming Assistance
- Overall Hygiene
- Medication Monitoring

Homemaking/Companionship

- Companionship / Supervision
- Light Housekeeping
- Dusting
- Vacuuming
- Laundry/Ironing
- Kitchen duties
- Change bed linens

Errands & Transportation

- Doctor Appointments
- Shopping
- Transportation to Activities and Events
- Personal Appointments
- Hair Appointments





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WE CAN HELP

Free Senior Living and Care Referral Services

Finding the suitable facility, housing or home care is a daunting task let alone understanding the differences.

Does your family need help with navigating care options and living arrangements in the community?



SENIOR LIVING AND CARE OPTIONS is a **FREE** Referral Service provided to seniors and their families by **RIGHT ACCORD** by connecting them to senior care living options available in the community. We help seniors and families make informed decisions about the health care continuum from senior care to senior housing. We will assist in finding the right place that will fit their needs, location and budget.

- Continuing Care Retirement Communities (CCRC)
- Independent Living Facilities
- Assisted Living Facilities
- Memory Care Units
- Alzheimer's and Dementia Care Facilities
- Long Term Care / Nursing Homes
- In-Home Care Services

CONTINUING CARE RETIREMENT COMMUNITIES - Continuing Care Retirement Communities, also known as CCRCs, offer mature adults the ability to 'age in place' without ever having to move for health reasons. Whereas most traditional retirement communities offer only independent living and assisted living, CCRCs provide a continuum of care that includes everything from independent and assisted living to memory care and skilled nursing. CCRCs often require a buy-in fee and a long-term contract.



INDEPENDENT LIVING FACILITY - provide seniors with an alternative to conventional retirement living options. Independent Living communities feature apartment or condominium living for seniors who do not require specialized care, although Home Care is often available. Typically, these communities offer weekly housekeeping, three meals a day, local transportation and regularly scheduled social activities for an all-inclusive, monthly rental fee.

ASSISTED LIVING FACILITY - Assisted Living communities provide 24-hour assistance based on individual needs, including daily activities such as bathing, dressing, housekeeping, meals and medication.

ALZHEIMER'S / DEMENTIA / MEMORY CARE UNITS - Alzheimer's/Memory Care facilities offer specialized care and programs for individuals suffering from Alzheimer's disease or other memory loss. They provide a safe and physically secured environment and may operate as a stand-alone facility or part of an Assisted Living community.

LONG TERM CARE FACILITY / NURSING HOME - Nursing Homes provide 24-hour skilled care for seniors on a longterm basis. Care may also be provided for seniors who require short-term nursing care or rehabilitation assistance.

IN-HOME CARE SERVICES – individualized services by caregivers provided in the home or facility anywhere from few hours to 24 hours.





"Committed to Caring with Compassion"

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"Serving Sarasota & Manatee Counties"

HHA299993655 HCS39965638

Services Offered:

- Personal Care
- Homemakers and Companions
- Sitters
- Few Hours to 24 Hours
- Live-In Care
- Skilled Nursing Care
- Staffing Services
- Case Management
- Facility Referral Services

Payors for Our Services:

- Long Term Care Insurance
- Veterans Aid and Attendant Benefits
- Medicaid Waivers
- Worker's Compensation Benefits
- Private Trust Accounts
- Private Funds
- Medicaid Waiver and Long Term Care







- Personal Care and Assistance
- Errands and Transportation to Appointments
- Grocery Shopping
- Meal Preparation
- Light Housekeeping
- Medication Reminders
- Companionship
- · Bathing, Dressing, Grooming, Toileting
- Walking and Transferring Assistance
- Few Hours to 24 Hours, Live-In Care
- CNA, Home Health Aides, Companion,
- Homemaker, Sitter
- Specialty Packages Available
- Employees are Certified, Insured and Bonded
- Criminal Background Checks
- Supervised and Case Managed by a Nurse
- Specialized in Dementia/Alzheiemer's, Parkinson and Post Stroke Care

SCHEDULE OF FEES

CERTIFIED HHA/CNA

(Minimum 20 hours/week)

SUNRISE PACKAGE - \$170 (5 HOURS)

- Personal care morning routine
- Bathing, dressing, grooming
- Assistance with medication
- Toileting or incontinent care
- And more...

Choose between 8am-2pm

SUNSET PACKAGE - \$175 (5 HOURS)

- Assistance with Dinner
- Medication Reminder
- Assist with Bedtime Routine
- And more...

Choose between 2pm-7pm

8 Hours and up - \$30 per hour RN Visit - \$100 per hour | LPN Visit - \$65 per hour Care Coordination - \$75 per hour Wellness Check In Service - \$150 per visit (up to 2 hours) Assistance with Initial LTCI Claim- \$150
LBK, Keys or Islands - \$35 per hour plus tolls
Short Term Case(less than 2 weeks of services): \$35/hour
Weekend Shifts - add \$2/hour
COVID Rate - \$50/hour

CREDIT CARDS ACCEPTED

We accept credit or debit cards and electronic payments,
4% Merchant Fee is added on all gross receipts if paying with Credit Card.

- Preferred Caregivers will be paid overtime and client billed overtime over 40 hours.
- · Minimum 2 weeks of services required.
- Unused services are non-refundable.
- Deposit of one week home care services ordered is required before starting care.
- Payable by check, credit card or ACH.
- Ongoing payments are by ACH or Credit Card only. (Please fill out forms provided)
- Couples, Overtime or Major Holidays will billed at time and a half. Insurance cases- if holidays are not covered by the Insurance company, client will be billed the difference.
- Mileage fee .585 cents per mile is charged when using caregiver vehicle.
- Merchant Fee of 4% added on all gross receipts if using credit cards.
- Caregivers sent home early will be billed full shift ordered or assigned.
- NOTE: If you decide to switch to another agency, no caregiver must be requested to change employment to the new agency for at least a year. No employee shall be hired or contracted by clients directly. A fee of \$15,000 will be billed to client if caregiver employed by this agency is contracted or solicited in any way to work with client.



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SENIOR CARE ADVISORS

What is a Senior Care Advisor?

A Senior Care Advisor at RIGHT ACCORD is an individual who hold a degree in Nursing (Associate, Diploma, Bachelor's, Masters or Ph.D), Physical Therapy, Occupational Therapy or Social Work with experience or practicing in areas of gerontology, home care, mental health and counseling. These professional are able to provide clients and families guidance in times of difficulty in making health care decisions.

Who may need a Senior Care Advisor?

- Senior living alone with no family support
- People confused about the different care services
- Someone need guidance with availability of services
- Family is not available to provide care
- Families not satisfied with current health care providers
- Individual who need legal and financial advisors

Individual with cognitive and medical issues Person living in unsafe conditions

care system

• Need for caregiver support systems

Overwhelmed family caregiver

People with cognitive issues such as Dementia

· Family who has difficulty navigating the health

Senior Care Advisors will:

- Complete a thorough assessment
- Support with Problem-Solving
- Monitor the overall care
- Advocate for client and family

- Initiate Planning
- Establish a Plan of Care
- Educate and Coach client and family members

RIGHT ACCORD Senior Care Advisors will recommend local and cost effective resources depending on your needs. After a comprehensive assessment, we will customize a plan of care that best suit your needs.

These needs are in areas such as:

- Appropriate Housing
- Home Care Services
- Primary and Specialty Doctors
- Legal Counsel
- Financial Advisors
- Social Activities
- Safety and Security Systems
- Home Technologies
- Personal Alarm Systems
- And more...



RIGHT ACCORD SENIOR CARE ADVISORS

"Helping for Best Aging Decisions for Best Solutions"

Services Provided:

- Aging life care professionals help families adjust and cope with the challenges of aging by:
- Conducting care-planning assessments to identify problems, eligibility for assistance, and need for assistance;
- Screening, arranging, and monitoring in-home help or other services;
- Reviewing financial, legal, or medical issues and offering referrals to geriatric specialists to avoid future problems and conserve assets;
- Providing crisis intervention;
- Acting as a liaison to families at a distance, making sure things are going well and alerting families to problems;
- Assisting with moving an older person to or from a retirement complex, care home, or nursing home;
- Providing consumer education and advocacy;
- Offering counseling and support.

OUR specialty program "Dementia Care" highly recommends our Senior Care Advisors because families are faced with multiple challenges when someone in the family is diagnosed with Alzheimers or Dementia. It requires a lot of planning and preparation as client and family take on to the journey of caregiving.

OUR goal is to ensure individualized and personalized providing the best possible care for your loved ones while assuring your peace of mind. Our Senior Care Advisors are available 24/7 to communicate with you the care and changes in your family's condition.







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